



If at anytime you need assistance please email
customerservice@icelandicdesign.com or call us at **1-888-290-8612**
 M-F 6 am - 5 pm PST

RETURNS/EXCHANGES POLICY

RETURNS: If you are not satisfied with your purchase, you may return new, unworn items within 90 days for an exchange or refund of your purchase price (*receipt or invoice required*).

PRODUCT WARRANTY

Icelandic Design products are guaranteed from defects for a full year from purchase. Guarantee does not cover normal wear and tear. We can repair most garments at a nominal fee. Please call us at 1-888-290-8612 for current repair cost. New unworn items can be returned within 90 days of purchase. Please refer to our return policy for details.

RETURN ADDRESS:

Icelandic Design, 1415 Greg St. Suite 101, Sparks, NV. 89431.

INTERNATIONAL

On international orders, the customer is responsible for all costs associated with returns and/or exchanges unless it is determined by Icelandic Design that the product is defective.

Name: _____

Address: _____

Order #: _____ Customer # _____

Phone #: _____

Email _____

I AM RETURNING THE FOLLOWING ITEMS FOR REFUND (LESS A RETURN SHIPPING FEE OF \$6.95 PER ORDER)

REASON CODE	QTY	STYLE NO.	COLOR	SIZE	DESCRIPTION	PRICE
TOTAL						

IN EXCHANGE FOR THE FOLLOWING ITEMS: (NO RETURN SHIPPING FEE ASSESSED)

QTY	STYLE NO.	COLOR	SIZE	DESCRIPTION	PRICE
TOTAL					

To serve you better in the future, please indicate the reason code for your return:

- | | | | |
|-------------------------|-------------------|------------------------------------------------|----------------------------------|
| 1. Not the item ordered | 4. Too small | 7. Ordered more than one, returning alternates | 9. Disliked fabric |
| 2. Arrived too late | 5. Disliked style | 8. Manufacturer's defect | 10. Damaged or soiled |
| 3. Too large | 6. Disliked color | | 11. Disliked quality/workmanship |

How to return gift(s):

For gift returns, please complete the following information.

Name: _____ Address: _____

Order Number (*if available*): _____

Phone #: _____ Email _____