



If at anytime you need assistance please email  
**customerservice@icelandicdesign.com** or call us at **1-888-290-8612**  
 M-F 6 am - 5 pm and Sat 8am - 4pm PST

**RETURNS/EXCHANGES POLICY**

**RETURNS:** If you are not satisfied with your purchase, you may return new, unworn items within 90 days for an exchange or refund of your purchase price (*receipt or invoice required*).

**PRODUCT WARRANTY**

Icelandic Design products are guaranteed from defects for a full year from purchase. Guarantee does not cover normal wear and tear. We can repair most garments at a nominal fee. Please call us at 1-888-290-8612 for current repair cost. New unworn items can be returned within 90 days of purchase. Please refer to our return policy for details.

**RETURN ADDRESS:**

Icelandic Design, 1415 Greg St. Suite 101, Sparks, NV. 89431.

**INTERNATIONAL**

On international orders, the customer is responsible for all costs associated with returns and/or exchanges unless it is determined by Icelandic Design that the product is defective.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Order #: \_\_\_\_\_ Customer # \_\_\_\_\_

Phone #: \_\_\_\_\_

Email \_\_\_\_\_

**I AM RETURNING THE FOLLOWING ITEMS FOR REFUND (LESS A RETURN SHIPPING FEE OF \$6.95 PER ORDER)**

REASON CODE	QTY	STYLE NO.	COLOR	SIZE	DESCRIPTION	PRICE
<b>TOTAL</b>						

**IN EXCHANGE FOR THE FOLLOWING ITEMS: (NO RETURN SHIPPING FEE ASSESSED)**

QTY	STYLE NO.	COLOR	SIZE	DESCRIPTION	PRICE
<b>TOTAL</b>					

To serve you better in the future, please indicate the reason code for your return:

- |                         |                   |  |                                  |
|-------------------------|-------------------|--|----------------------------------|
| 1. Not the item ordered | 4. Too small      | 7. Ordered more than one, returning alternates | 9. Disliked fabric               |
| 2. Arrived too late     | 5. Disliked style | 8. Manufacturer's defect                       | 10. Damaged or soiled            |
| 3. Too large            | 6. Disliked color |  | 11. Disliked quality/workmanship |

**How to return gift(s):**

For gift returns, please complete the following information.

Name: \_\_\_\_\_ Address: \_\_\_\_\_

Order Number (*if available*): \_\_\_\_\_

Phone #: \_\_\_\_\_ Email \_\_\_\_\_